



Cancellation policy

To allow us to put some unfortunate experiences behind us and focus our whole heart and soul into creating the best dining experience at the most reasonable price, we have decided to implement a cancellation policy.

For all bookings made with our Sushi & Sashimi Course or our Signature Course, and also for group bookings of 9 or more people, credit card details are required to confirm the reservation. We do not charge a deposit, however should you need to cancel the reservation or reduce the numbers in your party, please give us at least 24 hours notice. Failure to do so will incur a cancellation fee of 50% of the selected course price per person. Failure to arrive for your reservation will incur a charge of 100% of the selected course price per person.

If you make your reservation with our online reservation system, we will endeavour to contact you by phone for the credit card details and then provide you with a confirmation. However should we be unable to reach you, please call us at 09-3600927 to confirm your booking. Please do not send us your credit card details by email as not all email delivery methods are secured.

We look forward to our "ichi-go ichi-e" at cocoro Restaurant.