

Cancellation policy

To allow us to put some unfortunate experiences behind us and focus our whole heart and soul into creating the best dining experience at the most reasonable price, we have decided to implement a cancellation policy.

For all bookings made with our Sushi & Sashimi Course, Signature Course, the Signature Sashimi Platter, and group bookings of 5 or more guests, credit card details are required to confirm the reservation. We do not charge a deposit, however should you need to cancel the reservation, please give us at least 24 hours notice. Failure to do so will incur a cancellation fee of 50% of the selected course price per person. Failure to arrive for your reservation (No-Show) will incur a cancellation fee of 100% of the selected course price per person.

Reduction of party size is also treated as cancellation. Therefore we reserve the rights to charge the 50% cancellation fee if we are given less than 24 hours notice. Arriving at your reservation with a smaller party size without notifying us in advance will be treated as No-Show. The full price of the reserved course is payable regardless of the reduced number of courses being served or not.

We look forward to our "ichi-go ichi-e" at cocoro Restaurant.